

Shelter Bay Community Pool Survey Report

The Communications Committee – March 29, 2022

Introduction:

The survey was sent out to the electronic distribution list on March 21. Using the current distribution list resulted in those without an email address on the lists not being represented in these results. The purpose was to get general information about what the Community wanted to do about a pool amenity prior to completing the upcoming budget. The survey was anonymous, and not limited to one opinion per lot lessee. It was constructed in two days, and was open to responses for 48hrs. Two hundred and seventeen completed surveys were received. All questions were required to be answered in order to submit the survey.

What was learned:

1. A majority of respondents did not or only occasionally used either pool (61%).
2. Only 16% of respondents used the upper pool.
3. The primary reason for not greater use was a concern for the condition of the pools (61%) and concern for crowded conditions (18%).
4. Those that used the pools used them for visiting family and friends (38%) as well as exercise 32%.
5. In spite of the low use of the pools a large majority felt having a pool is a critical amenity and an important asset to their property value.
6. A large majority felt that we should **not** wait until a new lease or lease extension is obtained to have a pool (72%).

What should be done with the pools:

1. A very large majority felt that a combined adult and family pool would be the best option and to not spend money on the upper pool.
2. The greatest disagreement was about should it be an improved seasonal pool or should it be an expanded year-round covered pool. These options received almost equal numbers of preferences.
3. Finally, it is clear from the survey that a majority want something done sooner rather than putting off a decision about an operating pool.

Written Comments:

There were 124 individual comments submitted. Many are very well thought out suggestions and an important part of this survey. They point out how strongly a minority feel that no money should be spent until a new or extended lease is acquired. Many also expressed how financially stressed they are currently to just stay in Shelter Bay and that great care should be exercised in any new assessments. **[Click here](#)** for all written comments

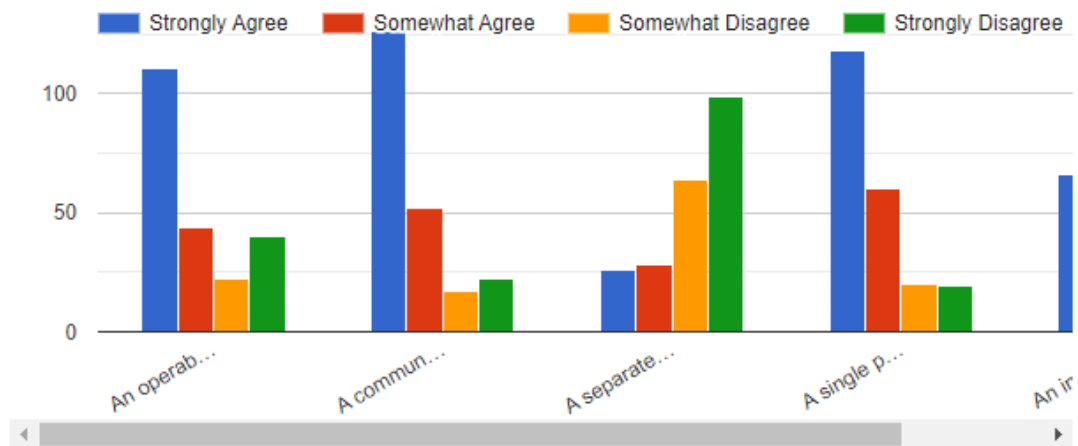
Survey Summary charts:

Shelter Bay Community Pool Survey

217 responses

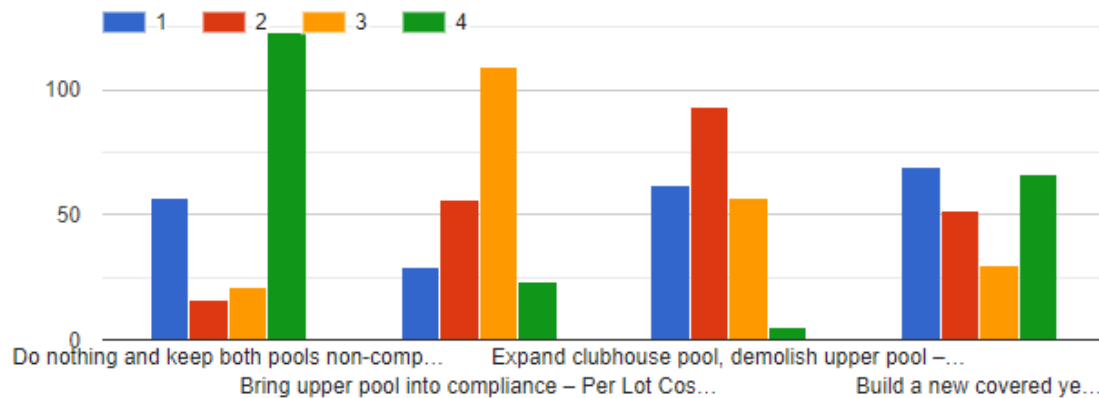
For these next few items, please indicate how strongly you agree with each statement using the scale provided.

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Please rank the pool options from 1 to 4 where 1 is the most desirable scenario for your household and 4 is the least desirable scenario for your household. (only one option per column)

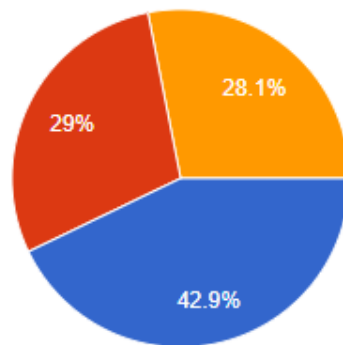
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How willing are you to repair or replace one or more pools without a lease extension or new lease?

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217 responses

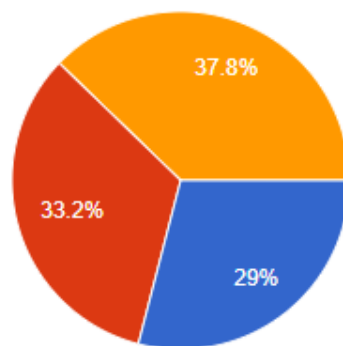


- Very willing - I want an operable pool while lease negotiations are taking place
- Somewhat willing - it's not ideal however I don't want to continue to wait to have an operable pool
- Not at all willing - I don't want to invest in a pool until the lease issue is finalized

Prior to the closure of the Shelter Bay pools for Covid, how often, if at all, did your household use the pools?

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217 responses

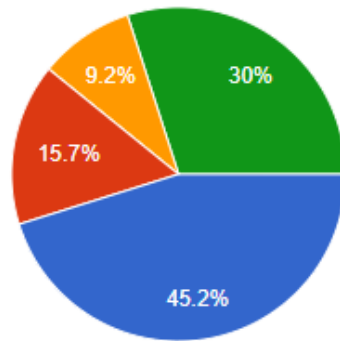


- Often - Pool usage was part of my/our regular routine
- Occasionally - We used the pools from time to time
- Rarely - We did not use the pools

Which pool did your household use most often?

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217 responses

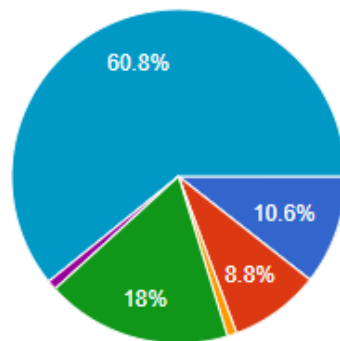


- Lower pool
- Upper pool
- Used both equally
- Did not use either pool

What kept you from using the pools more?

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217 responses



- Pools were not in good condition
- Do not enjoy swimming
- Not physically able to swim
- Too crowded
- Have a membership at another pool
- Other

What was the primary reason your household used the pool(s)?

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200 responses

